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Policy

All new applicants for a mortgage loan originator license are required to request a credit report through NMLS. The first time an individual requests a credit report through NMLS, they must complete an Identity Verification (IDV) process.

Upon submission of the new application, NMLS processes and delivers results of the credit report to all relevant state agencies. These state agencies individually evaluate the credit report to determine financial responsibility as required under the SAFE Act. Each state agency has agency-specific evaluating criteria.



Figure 1: Credit Report Request

If necessary, regulators will communicate with licensees by either placing a license item on the record in NMLS or in some other fashion outside NMLS. State regulators are prohibited from disclosing any information from the credit report with any entity other than the individual named on the credit report.

A credit report is not typically required in connection with filing an amended Individual (MU4) Form, unless a request for a new credit report is made by a regulator.

Definitions and Charts

Definition

Identity Verification (IDV) The IDV contains a series of questions pertaining to an individual's credit history and is used to validate the identity of the individual requesting a credit report. The IDV can only be completed by the individual whose credit report is being requested.

Figure 2: Key Word

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How to Request a New Credit Report

- 1. Select the **Request a new credit report** checkbox (see *Figure 3*).
- 2. Click the **Save** button.

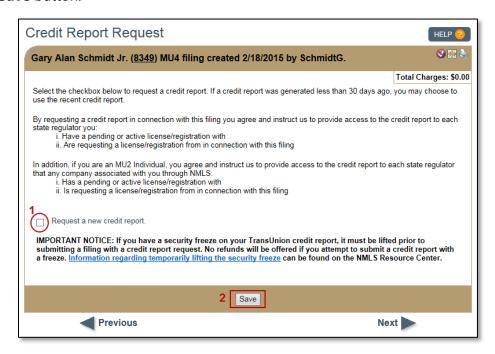


Figure 3: Credit Report Request

- 3. Click the **Attest and Submit** link on the left navigation panel.
- 4. Click the **Identity Verification (IDV)** link (see *Figure 4*).



Figure 4: Attest and Submit

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- 5. Select the **I agree** checkbox.
- 6. Click the **I Agree** button (see *Figure 5*).



Figure 5: Credit Report Request

7. Click the **Proceed to IDV** button (see *Figure 6*).

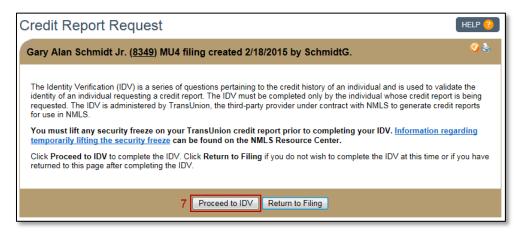


Figure 6: Credit Report Request - IDV

- 8. Review the basic information on the TransUnion page.
- 9. Click the **Verify Me** button (see *Figure 7*).

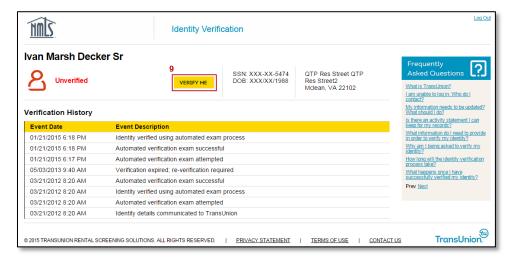


Figure 7: Identity Verification

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10. Click the **Continue** button (see *Figure 8*).

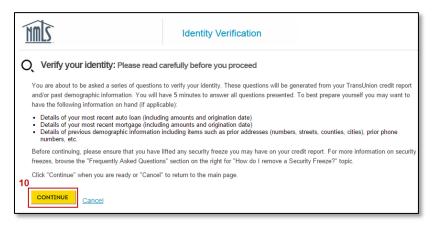


Figure 8: Verify your Identity - Instructions

- 11. Answer the identifying questions and click the **Continue** button.
- 12. Click the **Finish and see activity** button (see *Figure 9*).

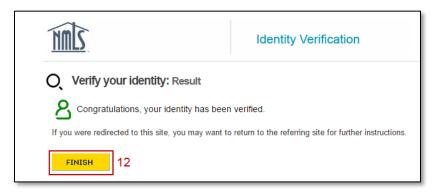


Figure 9: Verify your Identity - Results

NOTE: The TransUnion verification process is completed in a separate internet tab or window; you must return to the tab or window that contains NMLS.

13. Click the **Return to Filing** button (see Figure 10).

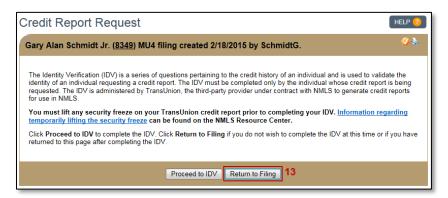


Figure 10: Credit Report Request

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How to Use Recent Credit Report

- Select the Use recent credit report checkbox (see Figure 11).
- 2. Click the **Save** button.

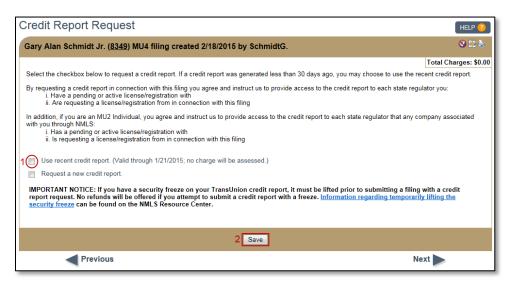


Figure 11: Credit Report Request

Additional Resources

- Information Viewable in NMLS Consumer Access
- Individual (MU4) Form Filing
- Extended Instructions Individual (MU4) Filing
- Individual (MU4) Credit Report

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